

Independent Custody Visiting

Issues identified April 2018 to September 2018

When an ICV conducts a visit they fill in a form that identifies any issues raised at the time with the Custody Sergeant. In most cases these issues will be rectified in the presence of the ICV. There are some exceptions and these are taken up by the Scheme Manager to the Custody Inspector at a later date.

Custody Suite	General issues raised and dealt with at the time of the visit	Issues raised and dealt with after the visit by the Scheme Manager and Inspector
Brighton	DPs wanted reading material, blankets, fresh air, messy/dirty cells, wants a phone call, wants a solicitor, religious material required.	<p>DP requires shower - this was picked up twice and a discussion was held with the Insp. When a DP asks or has been in over 24 hours and therefore should be offered a wash/shower staff will try and accommodate. This has been added to the ICV reporting form to be monitored over the next 6 months.</p> <p>Female sanitary products – ongoing – Since January 2018 the Scheme has been working with Sussex Police to improve the female sanitary products available, all suites now have a good stock of various products all individually wrapped. The Scheme would still like to see hygiene packs come into the Suites and this will be monitored by ICVs.</p> <p>Female not spoken to a female member of staff - Since November 2018 Sussex Police have produced a leaflet that is given to all females when they are booked into Custody. This explains they can speak to a female officer at any time. A female officer should be identified by Custody at the time of booking in. ICVs will be monitoring this.</p>
Chichester	Stocks of provisions declining, yellow needle bin	Showers continually not working – Chichester still have another shower that can be

	needs emptying, shower not working, tap dripping.	used and the Suite closed at the end of October 2018 and therefore works for the previous period weren't a priority.
Crawley	Medicine needed, wanted a cup of tea, wants a solicitor, wants a shower, wants phone call, wants something to read.	CCTV not working – identified as an ongoing problem – Crawley is due for an upgrade – ICVs to monitor and Manager to chase for progress of update.
Eastbourne	Wants a blanket, wants to see a nurse, wants food, wants a blanket, wants a phone call	Shower leaking into corridor – picked up at Sussex Police inspection as well – late October still not fixed. Manager spoke to Facilities who assured the Scheme that it would be fixed in November – ICVs to monitor.
Worthing	Wants food, wants a phone call, wants a jumper, dirty shower area, no toothbrushes.	Female hygiene – this has been an issue across the Suites and is being dealt with as above.

Other feedback from ICVs:

Custody Staff exceedingly polite & helpful

Very tidy and clean suite

Custody staff could not have been more helpful

A very professional approach from all staff

Custody was clean and staff welcoming and courteous, thank you